

# MEDICARE, MEDICAID AND SOCIAL SECURITY

Social Security programs, established by federal law, are generally compulsory and provide cash payments on a monthly basis to meet a designated need for older persons who are entitled to benefits based on wages earned and the number of quarters of coverage credited to individual's Social Security record. Medicare, also established by federal law, is a health insurance program that covers the costs of hospital and doctor's care for older people over 65 and disabled.

## SOCIAL SECURITY ADMINISTRATION

### General Information

1-800/772-1213 TTY: 1-800/325-0778

Web: [ssa.gov](http://ssa.gov)

Hearing and Appeals

202/523-0588

Hearing Impaired

1-800/325-0778

### Service Centers

M Street Office

2100 M Street, NW, DC 20037

202/653-5040

202/653-2035

Postal Plaza (Brentwood)

1905-B 9<sup>th</sup> Street, NE, DC 20018

202/376-5049

202/233-2012

Anacostia

2041 Martin Luther King, Avenue, SE

Suite 130, DC 20032

202/755-0630

202/755-0672

Shepard Park

7820 Eastern Ave., NW, DC 20012

202/673-5159

202/673-5168

Supplemental Security Income (SSI)

1-800/772-1213

## MEDICARE

Toll Free

1-800/638-6833

Replacement Cards (Medicare)

1-800/633-4227

TTD/TTY

1-877-486-2048

Medicare Customer Service Center

1-800/444-4605

Medicare Health Plan

1-800/318-2596

Medicare Fraud and Abuse

1-800/HHS-TIPS

Medicare Equipment Carrier

1-800/270-2313

## **MEDICARE HMO'S**

Blue Cross/Blue Shield

1-800/275-3802

Kaiser Permanente (MAPMG)

1-800/229-5591

CIGNA Insurance Company

1-800/465-9249

Delmarva Foundation

1-800/645-0011

### **Health Care Financing Administration**

7500 Security Blvd, Baltimore, MD 21244-1850

410/786-2165

215/861-4226

Web: [hcfa.gov](http://hcfa.gov)

## **DC MEDICAID**

### **Customer Services Unit**

645 H Street, NE, DC 20002

202/724-5506

Fax: 202/724-2041

## **SERVICE CENTERS**

### **Anacostia Service Center**

2100 MLK, Jr. Avenue, SE, DC 20020

202/645-4614

Fax: 202/727-3527

### **Congress Heights Service Center**

4001 South Capitol Street, SW, DC 20032

202/645-4525

Fax: 202/645-4524

### **Eckington Service Center**

51 N Street, NE, DC 20002

202/724-8720

Fax: 202/724-8602

### **H Street Service Center**

645 H Street, NE, DC 20002

202/698-4350

Fax: 202/724-8964

### **Kennedy Street Service Center**

508 Kennedy Street, NW, DC 20011

202/576-7268

Fax 202/576-7298

**NE Service Center**

3917 Minnesota Avenue, NE, DC 20019  
202/724-7900

Fax: 202/724-8549

**Fort Davis Service Center**

3851 Alabama Avenue, SE DC 20020  
202/645-4500

Fax: 202/645-3348

**Customer Services Unit**

645 H Street, NE, DC 20019  
202/724-5506

Medicaid and Medicaid Claims

202/442-5988

Medicaid Services

202/724-5506

Medicaid for Recipients

202/724-5506

ANSWERS, PLEASE!

202/463-6211

**HEALTH INSURANCE INFORMATION SERVICES****DC Department of Insurance and Securities Regulations**

810 First Street, NE, Suite 701, DC 20002  
202/727-8000

**DC Office on Aging, Information and Assistance**

441 4<sup>th</sup> Street, NW, Suite 950, DC 20001  
202/724-5626

**Health Insurance Counseling Program (HICP)**

2136 Pennsylvania Avenue, NW, DC 20052  
202/739-0668

**DC Department of Health****Home and Community Based Services****Elderly Wavier Program**

202/442-9055